



Flexible Desktops

On-demand, Secure & Managed Desktop Environments, *powered by Cloud360*

SOLUTION HIGHLIGHTS

Improved Security and Compliance

Get improved security and compliance with centralized desktop management and a managed services team handling all updates, upgrades and patches

Reduced Costs

Use the consumption based pricing model and reduce CAPEX burdens and tie costs with actual business usage

Higher User Productivity

Self-provision desktop environments on-demand using various access devices

Improved Performance

Minimize manual errors with automation capabilities, standardized workflows and templates

End-to-end Service Offering

Eliminate the traditional desktop challenges with a single and simple point of contact for all desktop solutions

Easy to Set up and Scale

Leverage the scalability and ease of setup for smooth business

The Challenge

Traditionally, most businesses have provided their users with either physical desktops or virtual desktops hosted in internal datacenters (VDI) with thin client access from a remote machine.

With globalization and growing millennial mindset, end users today want the ability to access their desktops anytime, anywhere and with any device. On the other hand, businesses today are looking to transform their current infrastructure with industry trends, such as cloud and utility service models.

End users lose considerable time procuring and maintaining a new PC. IT teams have to maintain and support desktops comprising multiple software and hardware components. These activities, usually manual, increase both costs and chances of error. Any delay or error in updates leads to compliance and security issues.

Although VDI overcomes some of these challenges it requires setting up of datacenters needing high upfront CAPEX and complex setups. In addition, they are maintenance intensive and have fixed capacity leading to long waiting times.

Businesses need a transformational solution that can enable them to overcome the pain points presented by traditional desktop solutions.

The Solution

Cognizant and Microsoft jointly offer Flexible Desktops (FlexD), a solution that brings together industry leading technology standards and gives businesses and end users what they need with lower IT costs and faster time to market.

FlexD is a cloud-based, on-demand and completely managed desktop solution. It brings together the provisioning and automation capabilities of Cognizant Cloud360, the virtualization and configuration capabilities of Microsoft System Center along with the cost efficiency and elasticity benefits of the private cloud.

With FlexD users can create new desktops with custom configurations through the self-service portal. Once the new desktop is created they can log on to the new desktop using Remote Desktop Protocol. For any further changes, such as changing the browser type, the users just need to click an application button and the new browser is ready for use. The managed services team takes care of all patches, updates or upgrades. The Cognizant and Microsoft joint offering, Flexible Desktop (FlexD), addresses business needs and meets challenges posed by traditional desktop solutions.

ON-DEMAND DESKTOPS	NO-CAPEX REQUIRED	PAY BY USE PRICING	EASY SETUP & MAINTENANCE	IMPROVED SECURITY	COMPLETELY MANAGED
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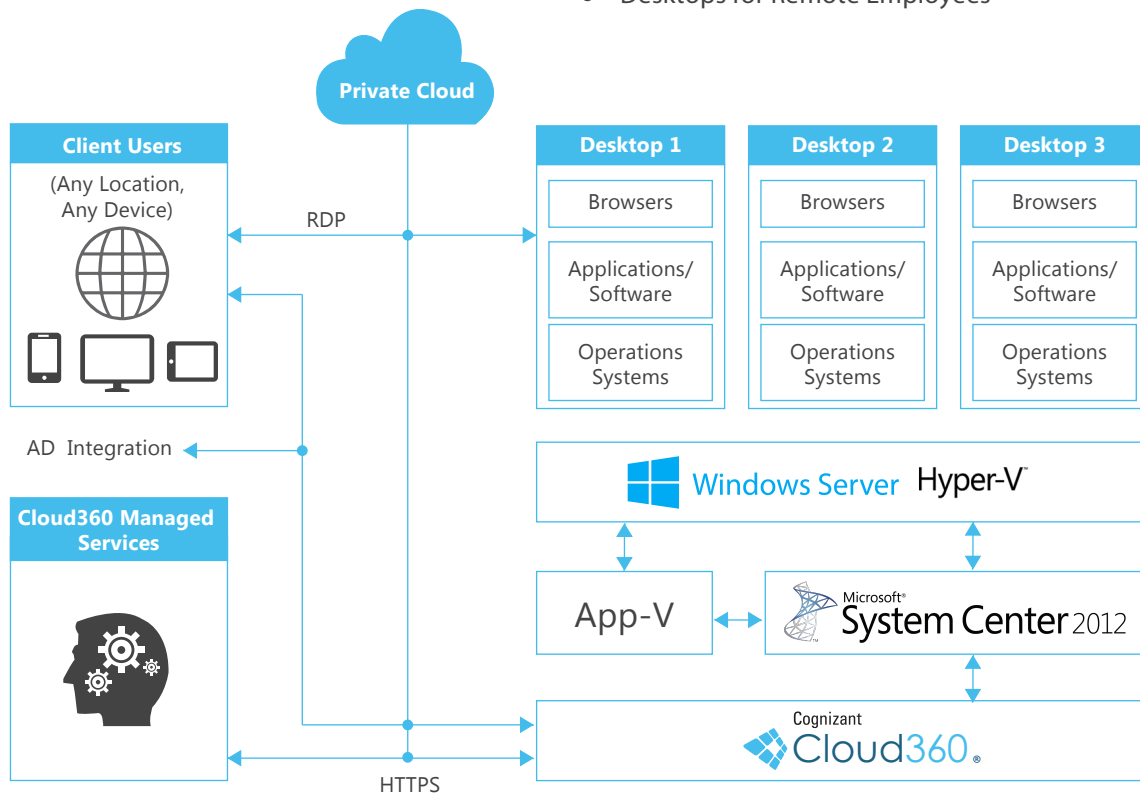
Key Features

- Virtual desktops hosted in private cloud
- AD integration, so users can securely access desktops
- Centralized desktop management and security
- On-demand provisioning of new environments
- Automation policies for resource scaling (up or down)
- OS, browser, and software options to choose from
- Managed services 24X7 for OS upgrades and updates

Business Scenarios

FlexD is applicable to any business that provides desktops to users. Some scenarios where businesses can leverage FlexD:

- Simplified cross browser testing
- Bring Your Own Desktops (BYOD) for employees
- BYOD for contractors
- Cheaper desktops for cost conscious businesses
- Desktops for Remote Employees



Delivery Options

Hardware: Cognizant owned or your own
 Hosting: Cognizant datacenters or your own
 Licenses: Cognizant managed or your own
 Services: Cognizant value added services

Solution Components

Cognizant Cloud360, Cognizant Data Center Services, Global Managed Services
 Microsoft Hyper-V, System Center 2012, Windows OS, Windows Server



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